

2020 SUSTAINABILITY REPORT









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OUR COMPANY



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COMPANY INFORMATION

HORTIFRUT S.A. RUT 96.896.990-0

HEADQUARTERS

Av. Del Cóndor 600, Piso 4 Huechuraba, Santiago, Chile Tel: +56 2 2479 2610 Fax: +56 2 2479 2679

STOCK EXCHANGE CODE

HF: Bolsa de Comercio de Santiago

FINANCIAL BACKGROUND

Gabriela Rojas Violic Management Control & Investor Relations Manager Av. Del Cóndor 600, Piso 4 Huechuraba, Santiago, Chile Tel: +56 2 2479 2618 E-mail: grojas@hortifrut.com

Cristobal Langlois Consiglio Head of Financial Planning & Investor Relations Av. Del Cóndor 600, Piso 4 Huechuraba, Santiago, Chile Tel: +56 2 2479 2600 E-mail: clanglois@hortifrut.com

SHAREHOLDERS CONSULTANCY

Avenida Apoquindo 4001, Piso 12, Las Condes, Santiago, Chile Tel: +56 2 2393 9003 Fax: +56 2 2393 9101 E-mail: atencionaccionistas@dcv.cl

INDEPENDENT AUDITORS

EY Servicios Profesionales de Auditoría y Asesorías SpA Avenida Presidente Riesco 5435, Piso 4 Las Condes, Santiago, Chile Tel: +56 2 26761000

WEBSITE

Complete information regarding Hortifrut: www.hortifrut.com

PURPOSE

,A)

Touching and enlightening the life of the people of the world by growing the most wonderful and healthy berries, through a team and partnerships that care about the environment and the community.

VISION To be the world leader in the berries category.

MISSION Berries for the world every day.

BUSINESS MODEL

HORTIFRUT is a global business platform which connects dedicated Berries producers from both hemispheres, providing the best fruit during the whole year to the world's most important customers and markets, creating a virtuous circle that grows based on innovation, best genetics, sustainability, and the digitalization of its processes.

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GLOBAL COMPANY

We operate in the United States, Mexico, Europe, Asia, Peru, Chile, Colombia and Brazil.

With strategic aliances in Northamerica. Europe and Asia



Nº 1 in blueberry sales

Nº2 in the sale of berries

..... at a GLOBAL LEVEL ...

AND COUNTS WITH



30 distribution centers in the world



Over 400 producers of berries in 7 COUNTRIES



Over 500 customers in the

3*(*/)

whole world



Commercial presence in **37** countries







environment, communities, collaborators and corporate governance

HORTIFRUT AND ITS ASSOCIATES' BRANDS

Hortifrut and its Associates have, has been capitalized through its known brands, developed together with its associates and subsidiaries:



The Naturipe[®] Brand is mainly commercialized in the United States, Canada and Mexico, as well as in China and other Asian markets. It is the second largest berries distributor at a worldwide level and the first in the world with Blueberries, with US\$ 838 million in sales during 2020, which represents over 158 million commercialized kilos.



Produces, imports, sells and distributes in Brazil, to the main supermarket chains and food service customers. With 12 years in the market, it supplies a mix of Berries 52 weeks of the year, attending over 500 sale points.



Sells and distributes Berries in all the countries of Continental Europe, as well as England and Ireland, with sales for US\$181 million during 2020, equal to 21 million commercialized kilos.



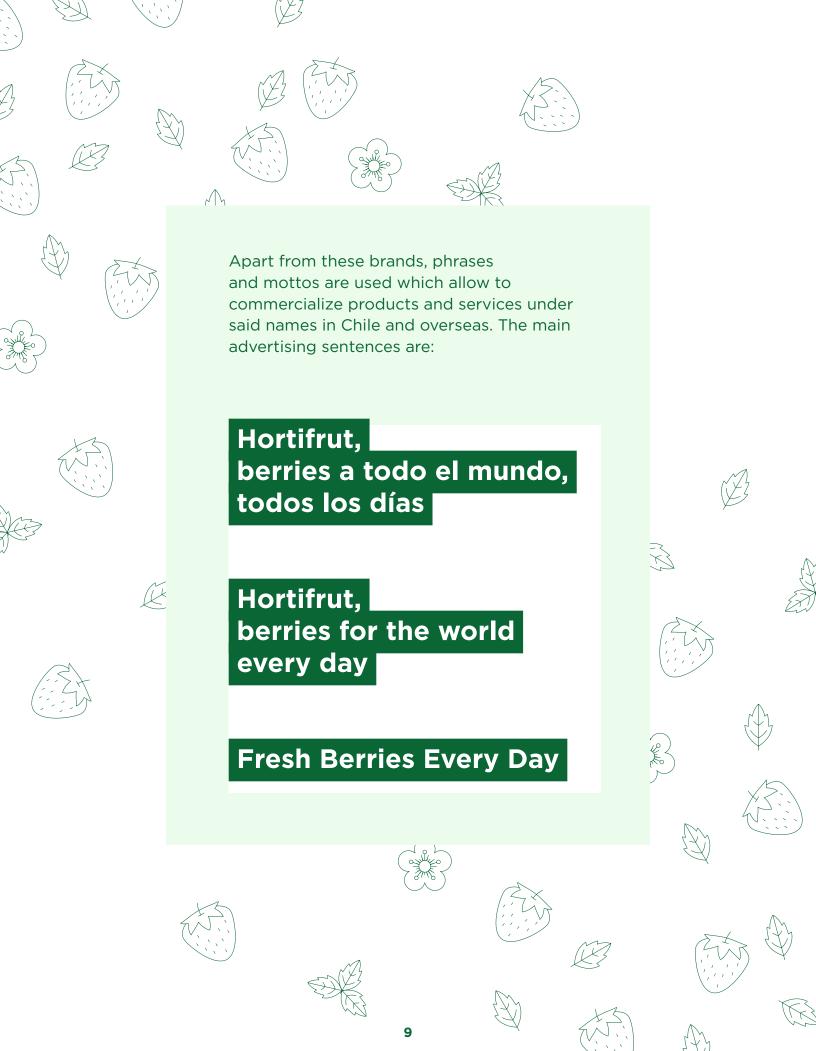
Brand specialized in blueberries, distributed and marketed by Euroberry in specific markets in Europe. It is also marketed in China through SVA Fruits (a joint venture between Hortifrut and San Clemente Fruits de Chile) and in the rest of the world through Hortifrut's commercial platforms.



Hortifrut's commercial platform in Asia sells its Berries to the different markets in this continent with the brands Naturipe[®], Berry Collection and Southern Sun almost 52 weeks of the year. In China, fruit is commercialized through our office SVA Fruits Shanghai, and through our local partner Joy Wing Mau ("JWM"), with whom we also produce, sell and distribute local fruit with the Company's brands and with the known Joyvio brand, owned by JWM. In this manner, over 80 cities are covered through 40 distribution centers throughout the Asian giant, managing to provide service to thousands of stores, important retailers and online sales.



Leader Brand of fresh berries in Chile.

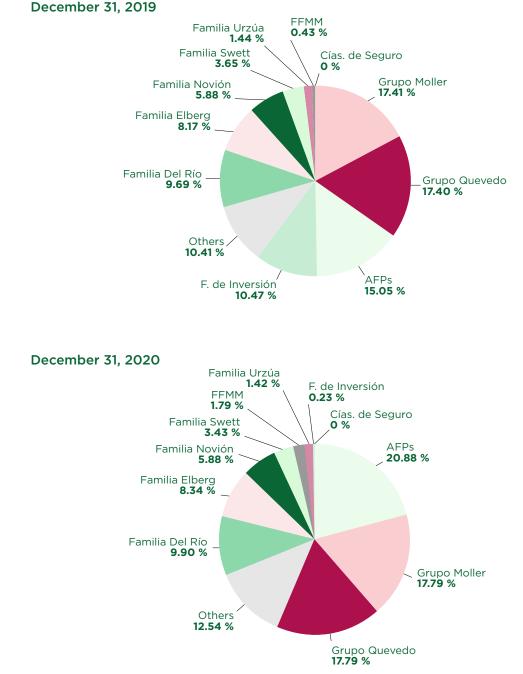


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OWNERSHIP AND CONTROL

OWNERSHIP STRUCTURE

As of December 31, 2020, the capital stock of Hortifrut S.A. amounts to ThUS \$ 472,212 and is distributed in 577,323,671 single series shares, which are subscribed and paid by its 186 shareholders.



For more information regarding to the ownership structures, review 2020 Hortifrut Annual Report in the following link: https://investor.hortifrut.com/ memorias-corporativas/

COLLABORATORS

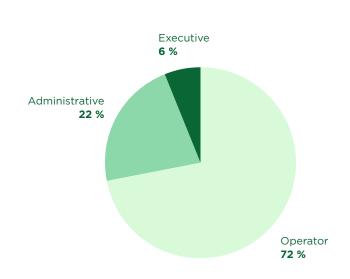
1,578 PEOPLE

36% WOMEN At the end of the 2020 financial year, Hortifrut had a plant staff of **1,578 people**, distributed around the world. It should be noted that, of this total, **36 % are women.**

On the other hand, on the same date, the number of temporary employees who worked in harvesting, harvesting support and operations **reached 25,709 people, distributed in Chile, Mexico, Spain, Brazil, Peru, China and Colombia.**

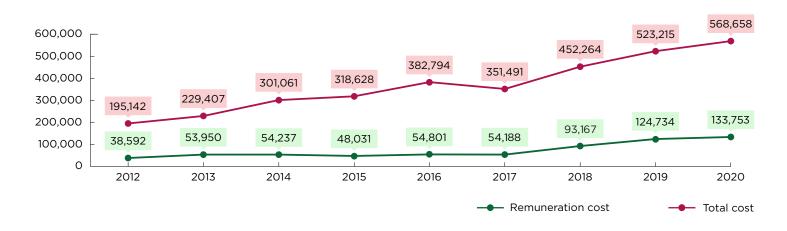
Permanent Employee	S
Chile	502
USA	20
Mexico	126
Spain	53
Brazil	35
Argentina	13
Peru	354
Germany	2
England	3
China	5
Total	1,113

Temporary Employees	
Chile	5,293
USA	0
Mexico	892
Spain	28
Brazil	60
Argentina	0
Peru	16,777
Germany	0
England	0
China	78
Total	23,128



Collaborators Distribution According To The Position

Evolution Of Total Costs And Remuneration Costs (Thousands Of Dollars)



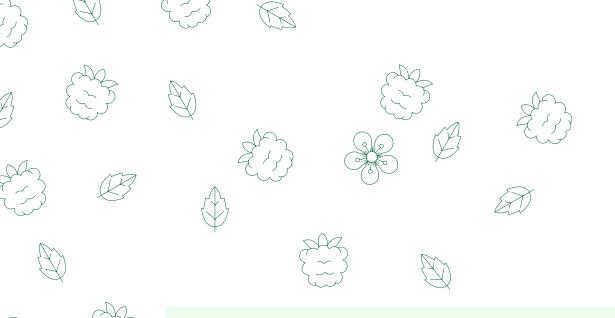
Relationship Between Sales (Thousands Of Dollars) And N° Of Permanent Collaborators



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VALUE CHAIN



Hortifrut is a global business platform that connects dedicated Berries producers of the two hemispheres providing the best fruit during the whole year to the most important customers and markets in the world, creating a virtuous circle that grows based on innovation, the best genetics, sustainability, and digitalization of its processes.

Both producers and customers enjoy the benefits of being part of our global business platform, because we integrate all our operations through the whole value chain, with a special emphasis on the two extremes of this chain: genetic development of new and better varieties, and commercialization for the final customer.

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Genetic

Based on a rigorous program, leader in the world, it contributes to create high efficiency, productivity and quality, which generates preference and loyalty in the best producers and customers in the world.

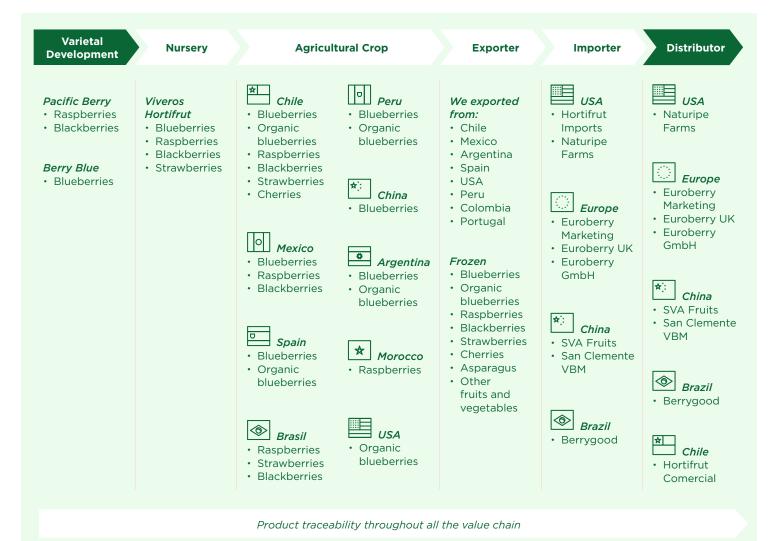


Commercialization

Trade platforms and own brands in the main markets allow to develop the business together with the final customer, obtaining better margins, logistic efficiency, control over key processes and an adequate traceability and food safety.

The Hortifrut S.A. parent company consolidates different trade vehicles in several countries in the world where the Company is present, to operate its genetic, productive, export and trade business in an efficient manner.

Hortifrut Value Chain Activities (Vertical Integration)



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SUPPLIERS

The main providers of supplies for Hortifrut S.A. and its subsidiaries are:

SUPPLIER

IMPRESOS Y CARTONAJES S.A.

FÁBRICA DE PLÁSTICOS JCK SPA.

DEL MONTE FRESH PRODUCE

CARTOCOR CHILE S.A.

TRANSPORTE SANTELICES E HIJO LTDA.

SOF SOUTH ORGANICS FRUITS S.A.

QUIMA CHILE S.A.

ULTRAPAC SUDAMÉRICA

JL INGS S.A.C.

YARA PERÚ S.R.L.

CARTONES VILLA MARINA S.A.

E&M S.R.L.

ARIS INDUSTRIAL S.A.

SUPPLIER

J.M.C. MAQUINARIAS S.A.C.

TRANSPORTES LÍNEA S.A.

ARÁNDANOS LA ESTANCIA S.P.R.

GERMINAZA S.A. DE C.V.

GRAN PEÑÓN ENERGÍA NATURAL S.A.

SISTEMAS DE RIEGO DEL PACÍFICO

FRÍO EXPRESS S.A. DE C.V.

EXPOBERRIES S.A. DE C.V.

PANALPINA TRANSPORTES MUNDIALE

EDENRED MÉXICO S.A. DE C.V.

COMERCIALIZADORA SIMBS S. DE R.L.

COMERCIAL PROJAR S.A.

SUSTAINABILITY





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Hortifrut is a sustainable company, where every day it works to advance in the development of its social, environmental, and economic impact, focusing on the whole value chain, on people, the environment and the communities where it operates, worrying about development and commitment towards a continuous improvement and the constant search for new challenges that allow it to accomplish the sustainable path that it has planted and to continue constantly developing.

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This commitment has led the Company to continue working on the different aspects and challenges that it has planted as a company, where, after obtaining recognition as a B Corporation for its subsidiary Hortifrut Chile S.A., it has prepared a path at a corporate level, developing its commitment and consolidation at a global level, working on different projects to reach certification in the different subsidiaries that make up the Group.

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COMMITMENT WITH SDG

Hortifrut has committed with 5 Sustainable Development Goals (SDG), prioritizing those that are linked to the Company's purpose and strategy, identifying the different opportunities to contribute to the fulfillment of global aims, thus contributing to the development of people, the environment, and communities where it operates.



ZERO HUNGER

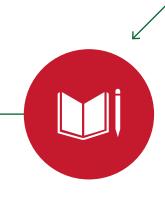
To improve nutrition and promote sustainable agriculture.

Hortifrut in its constant innovation, is permanently producing a genetic diversity, to harvest the best and most nutritional Berries, increasing their productivity and quality, thereby reaching all the markets in the five continents. Also, we aim to offer the best Berries thereby obtaining the certifications recognized at an international level such as Global GAP, SMETA, Organic, among others, complying with the highest standards of responsible production.

QUALITY EDUCATION

To promote learning opportunities for everyone.

Hortifrut is aware that education is the base to improve the lives of people, so courses, training, and programs to develop education, culture and sport in Chile, Peru, Mexico, and Brazil have been implemented, reaching 59,295 hours of training for collaborators in 2020, a 4% increase compared to the previous year. To this we must add over 18,200 people that benefitted in the neighboring communities to the Company's operations, with education, health, culture, environment and sports programs.





DECENT WORK AND ECONOMIC GROWTH 8

To promote full and productive employment and decent work for everyone.

At Hortifrut we are committed with providing a decent job for every worker. This year 2020 we provided over 1,568 permanent and 31,300 temporary job positions in the world. As a reflection of this responsibility, in 2020 we performed the first research regarding Culture with a corporate character, from where we can analyze how collaborators value the impact of culture in the labor climate, reflecting a balance between independence and interdependence, and a strong bias towards flexibility. People like to work with autonomy, but, at the same time, with interconnection and a large interest in innovation, the exploration of alternative paths and learning. There is also a strong orientation towards results and relationships; plus, the rotation rate in 2020 was 15% for men and 3% women at a corporate level.

RESPONSIBLE CONSUMPTION AND PRODUCTION 12

To guarantee modalities of sustainable consumption and production.

At Hortifrut we manage the treatment of chemical and dangerous residues and the recycling of household residues in a responsible manner. Within this context, we have made important improvements in the development of packaging and currently all the clamshells where fruit is packed count with a high percentage of recycled PET in their manufacturing. 58% of packages are manufactured with 100% recycled PET, while the remaining 42% fluctuates at between 70% and 80% of recycled PET.



CLIMATE ACTION

To fight climate change.

Conscious of the climate urgency, in 2020 Hortifrut developed, for the third consecutive year, an analysis of the life cycle of its operations in Chile, and the first in Peru and Mexico, taking the first measures regarding energy consumption, carbon footprint and production of residues. Also, during 2020, 18 photovoltaic plants were built at different agricultural companies in Chile, with the objective of mitigating greenhouse gas (GHG) and strengthening the use of renewable energies.



Hortifrut established the commitment to involve its stakeholders in the strategic decision-making of the company. That is why, at the end of 2020, it began to carry out a materiality study to define the relevant issues in sustainability according to the opinion of key stakeholders, such as customers, investors, suppliers, collaborators, and the community, among others. This will allow us to make more enriching strategic decisions with greater impact in all areas of sustainability, in addition to committing to transparency and good sustainable practices.

Due to the recognition as B Company obtained by Hortifrut Chile S.A. In 2018, the company has shown positive effects on differentiation and preferences in the market. Results that have made it possible to diversify its sources of financing and refinance its financial liabilities. Thus, in 2019 the first bond issuance in the local market for Hortifrut for USD 91,000,000 was completed, through the issuance of two series (A and B).

The A series has the green and social certification of Vigeo Eiris. This sustainable bond was used to refinance three categories of projects developed in Peru in the La Libertad Region: water management, climate action and local development and empowerment.



ECONOMIC

ANTICORRUPTION AND UNLOYAL COMPETITION



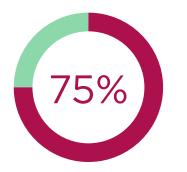
COMPLIANCE AND CERTIFICATION PROGRAMS OF THE CRIME PREVENTION MODEL

In response to the demands of Law N^o 20,393 which establishes criminal responsibility for legal entities in crimes such as money laundering, financing of terrorism, receipt of stolen goods, bribery, corruption among individuals, misappropriation, unfair management, incompatible negotiation and water pollution (Law N^o 21,132), the Company has implemented a Crime Prevention Model, through which it promotes the prevention of said actions which are sanctioned by the aforementioned laws.

In October 2020, the certifier BH Compliance Ltda. certified the Crime Prevention Model of Hortifrut S.A. and its subsidiaries in Chile, due to the scope of Law N° 20,393 and in December 2020, by the scope of Law N°21,132 (water contamination). This same Certifier has performed follow-up tests to make sure the certification remains valid.

Also, risk evaluations are realized of the possible situations it could be exposed to, helping to evaluate the Company's potential corruption cases, thus defining the impact that it could have via this evaluation methodology by processes and activities, as well as the probability of occurrence, and defining controls, areas, and those in charge of performing the follow up to the different points.

To communicate this model, a series of explanatory crime prevention model videos have been published via an internal communication platform, to thereby train the workers regarding this mechanism initiated in the Company to prevent and decrease possible risks.



COLLABORATORS TRAINED IN 2020

Based on the aforementioned, Hortifrut is concerned about informing about this program through training to all the areas in Chile, considering administrators, analysts, assistants, coordinators, chiefs, and managers, among other areas that form the Company, committing each of its workers, having trained over 75% of personnel in 2020, while 100% of them have been granted the necessary information for their knowledge and understanding through internal emails and platforms. In the case of subsidiaries outside of Chile, even though it is not the law to count with a Crime Prevention Handbook, we are in the process of unifying this procedure, starting by providing training and support material for the total knowledge of this program.

NO CASES OF CONFIRMED CORRUPTION, UNFAIR COMPETITION, MONOPOLISTIC PRACTICES AND PRACTICES AGAINST FREE TRADE AND THE MEASURES TAKEN

By promoting responsibility and ethical behavior in the whole Company, granting mechanisms for people to protect when informing regarding what behavior will not be tolerated under any circumstances, is what has allowed Hortifrut to not have had any cases of confirmed corruption in the last 5 years, nor any cases of unfair competition, monopolistic practices and practices against free trade.

ANNUAL DECLARATION OF POSSIBLE CONFLICTS OF INTEREST ON BEHALF OF DIRECTORS AND EXECUTIVES

Hortifrut's commitment with transparency not only affects its Directors, but it also affects the whole executive staff. Due to this, Hortifrut counts with the "Conflicts of Interest Declaration Portal" where our directors, main executives and collaborators can annually declare if they have conflicts of interest, among their functions in the Company and their personal interests, whether they are economic or not economic. Together with the aforementioned, they must declare their participation in different companies when the person or his/her relatives own 10% or more of its capital and if they are related to any public officer, aiming to specify if there is any conflict of interest.

INDEPENDENT COMMUNICATION AND REPORT FOR CONTROL AREAS

Hortifrut's Board and the Board Committee maintain instances of direct and fluid communication with the following control areas:

- External Auditors: with whom we revise the External Audit program and its results. Within this, we obtain an independent point of view in relation to the risks that the Company faces, the implemented processes and controls and the quality and consistency of the analyzed data, which is expressed in the Letter to Management which is subsequently presented to the Board Committee.
- Controller and Person in Charge of Crime Prevention: who inform regarding the Internal Audit program, risks in the process, detected deficiencies, recommendations for improvement, follow up of action plans, strengthening of the control and effectiveness scope, and compliance of the Crime Prevention Model.



SOCIAL

MATERNITY LEAVE NEW EMPLOYEE HIRING AND LABOR BENEFITS Between 30 To Older Than 50 Younger Than **30 Years Old**

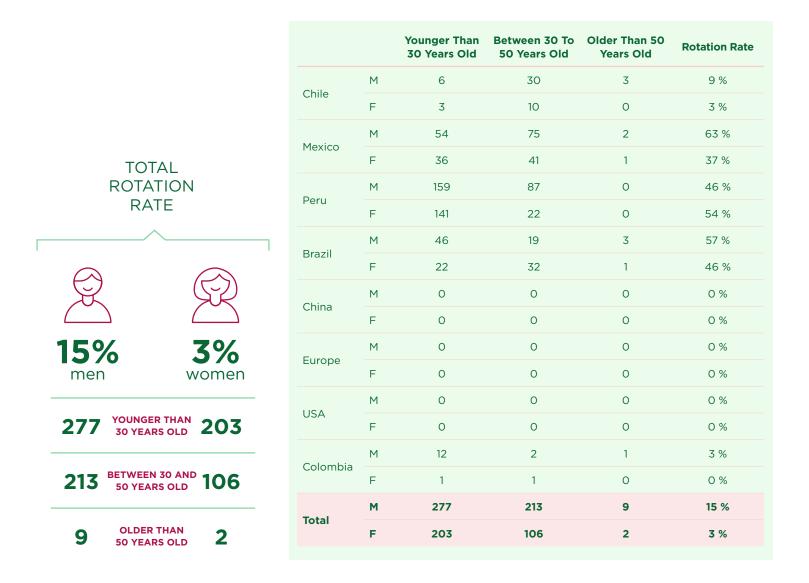
	Chile	М	4	4	1	2 %
	Mexico	F	1	4	0	1%
		М	38	39	0	63 %
TOTAL	Peru	F	30	16	0	37 %
HIRING		М	65	43	0	58 %
RATE		F	71	8	0	42 %
		М	80	28	4	93 %
	Brazil China	F	60	44	2	88 %
		М	0	0	0	O %
	Europe	F	0	0	0	0 %
26% 23%		М	0	3	0	100 %
men women		F	0	6	0	100 %
		М	0	0	0	0 %
190 YOUNGER THAN 30 YEARS OLD 187	USA	F	0	0	0	0 %
	Colombia	М	3	4	0	100 %
121 BETWEEN 30 AND 50 YEARS OLD 85	Colombia	F	25	7	1	100 %
	Total	М	190	121	5	26 %
5 OLDER THAN 50 YEARS OLD 3	10(0)	F	187	85	3	23 %

50 Years Old

Years Old

Hiring Rate

PERSONNEL ROTATION



FULL TIME EMPLOYEE BENEFITS WHICH ARE NOT GIVEN TO PART TIME OR TEMPORARY EMPLOYEES

One of Hortifrut's central commitments regarding sustainability within the social perspective, is the wellbeing of our workers, as well as their families, which is why they count with areas dedicated to finding benefits for these, to assure that this information reaches every member of the organization in an easy and opportune manner, having clarity from the beginning regarding what benefits can be applied for within the Company.

These benefits are of exclusive use and enjoyment for full time workers, where our benefits per group subsidiary are the following:

	Chile	Mexico	Peru	Brazil	Europe	USA	Colombia
Life Insurance	Х	х	Х	Х	х	х	
Sanitary Assistance (Health, All Insurances, Bicevida)	Х	Х	Х	Х	Х	Х	Х
Coverage Due To Incapacity And Disability (Mutual, Payment Of Medical License)	′ ×	Х	Х	Х	Х	Х	Х
Parental Permit	Х	Х	Х	Х	Х	Х	Х
Provisions For Retirement*	Does Not Apply	Х	Does Not Apply				
Share Interest	-	-	-	-	-	-	-
Others:							
Winter / Summer Schedule	Х	Х					
5 Additional Days Of Vacations	Х	Х					
Co-Financing Of Studies	Х	Х	Х		Х		
Gift For Newborn	Х			Х			
Fruit Due To Marriage	Х	Х	Х	Х			
Christmas Bonus	Х					Х	
Independence Day Bonus	Х						
Basket Of Supplies (Christmas)			Х	Х			
Payment Medical Leave	Х	Does Not Apply	Х				
Payment Difference In Salary Due To Paternal / Maternal Leave	Х	Does Not Apply	Х				
Free Day Due To Birthdays	Х	Х	Х	Х			
Psychological Assistance	Х	Х	Х				
Assignment Due To Passing Away Of Relative Or Spouse			Х				
Emergency Loans			Х				
Pregnancy Control Payment			Х				

PERMIT PRIMARY AND SECONDARY CARETAKER PERMISSION

In the case of the subsidiary in Chile, it is established via Law N°20,545, that they can request one of the following modalities of the benefit:

- 24 weeks of complete rest for mothers (normal maternity leave plus parental postnatal of 12 weeks full time), with a subsidy equal to remuneration, with a maximum of 73.2 Unidades de Fomento (UF) gross.
- 12 weeks of total rest for mothers and, following, 18 weeks part time. In this second stage 50% of the subsidy will be paid (with a maximum of 36.6 UF).
- 12 weeks of complete rest for mothers. Of the remaining 12 weeks of full time, a maximum of six weeks can be transferred to the fathers. If mothers choose part time for this second stage, they can transfer 12 weeks to the fathers in the same modality.

In the case of Mexico, we have the following modality, which only contemplates the mother by legal definition, which defines a nursing period for a maximum of 6 month, where 2 extraordinary rests per day will be available, with a duration of 30 minutes each, to feed the boy or girl. Additionally, it is established to grant the father 5 days of rest.



At subsidiaries in Peru, under Law N°30,367, it is established that female workers have the right to receive 49 days of prenatal rest and 49 days of postnatal rest which could be deferred, partially or totally, and accumulated for the postnatal as per the female worker's decision.

At the subsidiaries in Brazil, subject to Article 392 of Law Decree N°5,452, a total of 120 days of rest for the mother is considered. For eects of the 2020 indicator, the necessary information to communicate this data was not obtained, but several commitments have been defined to be able to follow up and obtain this information for 2021 and thereby count with the Company's complete information.

Below, we present the results of indicators in relation to employees that have had the right to parent permit because they had a son or daughter, together with other indicators that allow to measure the fulfilment and use of this benefit granted by the Company.

– x 100

	Ch	ile	Mex	ico	Pe	ru	Bra	azil	Ch	ina	Eur	ope	US	5A	Colo	mbia	То	tal
	М	F	М	F	М	F	М	F	М	F	М	F	М	F	М	F	м	F
Employees that have the right to a parental permit	2	4	6	1	0	4	0	0	0	0	0	0	0	0	0	0	8	9
Employees that have used the parental permit	0	4	2	1	0	4	0	0	0	0	0	0	0	0	0	0	2	9
Employees that have returned after the parental permit	0	4	2	1	0	4	0	0	0	0	0	0	0	0	0	0	2	9
Employees that used parental license during 2019 and who continued working at least 12 months later	0	4	0	0	0	4	0	0	0	0	0	0	0	0	0	0	0	8
Return to work rate ¹	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	100%	100%
Retention rate ²	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	100%	100%

1

For the purposes of the "Return to work rate" ratio, the following formula was used to obtain the result shown in the table:
Collaborators Total number who have returned to work after parental leave
x 100

Collaborators Total number who return from parental leave in the previous reporting periods

2

In the case of the "Withholding rate" indicator, the following way of calculating the indicated result is used:

Collaborators Total number retained 12 months after returning to work after a period of parental leave

Collaborators Total number returning from parental leave in the target periods of previous reports

LABOR SAFETY

For the effects of this section, practices regarding health and safety at the subsidiaries in Chile and Peru are considered. In the case of Mexico, the area in charge of this topic was just formed in December 2020, so it has the commitment to unify and standardize the whole practice and standard used at the Company's other subsidiaries and thereby assure the quality of life, of work and safety of Hortifrut's collaborators in this country.

SAFETY AND OCCUPATIONAL HEALTH MANAGEMENT SYSTEM

Hortifrut's work safety and health policies are based on and define 6 main commitments, prioritizing and ensuring to count with good work health and safety conditions, as well as to maintain personnel motivated and committed with risk prevention. Additionally, the Company counts with the corresponding work procedures for each of its areas, defining those responsible, scope, equipment, and materials to be used.

The commitments are:

- 1. To protect the health and safety of the organization (opportune prevention and identification).
- 2. To guarantee the compliance of the pertinent legal requirements in matters of health and safety.
- 3. Active participation of workers and their representatives in the management system.
- 4. To promote the continuous improvement of performance.
- 5. Spread and communicate the risk prevention system.
- 6. Boost continuous improvement in the identification and prevention of risks, through the health and safety system at work.

These definitions are part of the guidelines established by the national regulation of each subsidiary, where this program covers and applies to all Hortifrut's workers. The Company always understands and transmits to its workers that no work that takes place or service that is provided is so urgent as to not employ the time, equipment, tools, safety devices, standards and handbooks that are necessary to perform it in a safe manner.

IDENTIFICATION OF DANGERS, RISK EVALUATION AND INVESTIGATION OF INCIDENTS

Hortifrut counts with different guidelines for a systematic analysis of the incidents related with Occupational Health and Safety, where we aim to record, investigate, analyze, and report everything that occurs in operating and administrative areas within the operations, in order to determine their root cause. Also, it has the objective to communicate and take corrective measures to prevent the recurrence of new incidents through the realization of effective investigations.

The system counts with documents that allow the planning of activities, as well as tools and records that allow to provide a follow up of the fulfilment of the planned activities and the generation of evidence and statistics that back management and ease continuous improvement.

For the evaluation of risks and investigations, several types of dangers associated to risks at each of the productive units have been defined, among these are:

- **Physical**: exposure to noise in machinery rooms, substances that could be inhaled, changes in temperature at packing and non-ionized radiation due to exposure to computers.
- Psychosocial: social isolation and confinement.
- **Dysergonomic**: body posture when working, handling of loads and repetitive movements.
- Electrical: energized computers and connections.
- **Location**: risks associated to accidents, falls, stumbles, trappings and fires, among others, which depend on the location where the work is taking place.
- **Biological**: exposure to biological agents in common areas.

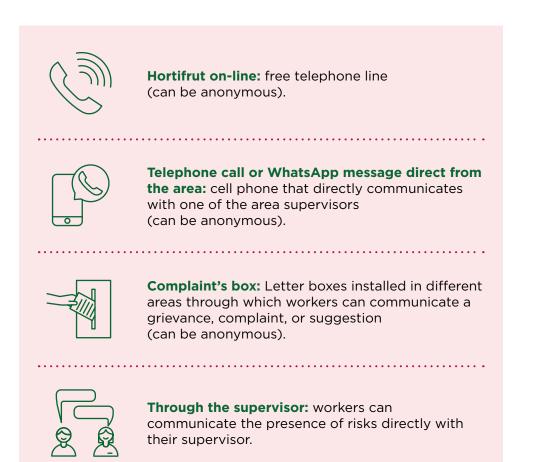
These topics are evaluated for each one of the areas that the Company covers, in order to evaluate the possible risks associated to the different activities, such as the probability of occurrence, to take preventive actions to decrease the dangers. Also, we count with controls, people in charge of performing inspections for the correct use and supervision of the health and safety program.

In the case of a worker that wants to inform regarding an incident, accident and/or dangerous incident, there are formal procedures that define communication to the immediate supervisor and the activation of protocols to inspect which area is being affected, if medical services



or assistance is required and, once the emergency or situation has been overcome, a report is prepared and sent for its subsequent investigation, in this manner there will be a record of the situation and the necessary measures are taken to avoid or minimize the occurrence of the incident or accident, as well as present and back statistical data of the accidents and the investigations. It must be stated that, in case of the occurrence of an incident or accident, activities can only be restarted once conditions are safe, and we can count with all the implemented controls. All this procedure is informed to each one of the people in the Company for their knowledge and understanding, ensuring everyone's safety, minimizing accidents.

Also, we count with the following channels to notify unsafe acts or conditions that could affect integrity:



In the specific case of Peru, by legal mandate, subsidiaries count with matrixes for identification of dangers, risk evaluation, determining of HSW controls (also called IPERC), which are developed by each workstation and each activity performed by the evaluated position. These matrixes are developed in a joint manner by SIGMA area personnel and the workers and supervisors of each workstation. They are also verified by chiefs and approved by area management and by the Work Health and Safety Committee.

IPERC matrixes are published so that all the workers have free access to this information:

- Workers can directly request the information from their supervisor or by reaching out to SIGMA's office at each one of the work sites.
- Workers can access IPERC matrixes through a web application by scanning a QR code located on the advertising totems located at each site.
- The summary that contains the most relevant information (workstation, activity, risk, consequence, and control) is published at each one of the areas where fixed personnel are located, using a traffic light format that allows to differentiate high risks (red color), medium risks (amber color) and low risks (green color).

IPERC matrixes are checked at least once a year and/or when the inclusion of a new work position, a new activity, a change in the organization, technology, procedures is required or another motive that presents new risks.

The Company counts with a medical services area that forms part of Human Resources Management and is directed by an occupational doctor. This area is in charge of the medical attention service at each plant, and the aspects related to occupational health.



TRAINING OF EMPLOYEES REGARDING OCCUPATIONAL HEALTH AND SAFETY

Hortifrut counts with a Communications and Training area, which is in charge of preparing and planning the execution of an Annual Training Plan, which includes health and safety topics at work, as well as the formation of Trainers within the different areas of the Company.

Emergency plan

Below we detail the topics of the training provided during 2020:

SSOMA Induction
Accident investigation
Safe handling of agricultural machinery
Solar protection and summer plan
Correct use of EPPS
Use of extinguishers
Safety in the manipulation of pesticides
SSO management system
PPAA in the case of bee stings
Correct manipulation of load
Order and cleanliness of areas
Dangers and risks when manipulating lawn edgers and lawn mowers
Electrical risk
Ergonomics
Emergency brigade
Safety of high-risk work
Safe handling of small vehicles
Training regarding COVID-19 protocol and what to do if related symptoms appear

Safety measures for driving during rain Safety measures for pruning tasks Safety measures for use of mixing cone and tools Application of agro-chemicals First aid and basic life support Work exercise / training (active pause) Health damage associated with the use of computers Healthy lifestyle Musculoskeletal disorders at work Health damage due to noise at work Blood pathogens Snake bites Defensive driving

Handling of dangerous substances

Fire prevention and control

Risk prevention supervision and leadership

Forklift machinery operation

PREVENTION AND MITIGATION OF OCCUPATIONAL HEALTH AND SAFETY, IMPACTS DIRECTLY LINKED BY TRADE RELATIONSHIPS

As part of the planning of activities and the management of the program's budget, Hortifrut counts with an Annual Activities Plan which allows to establish the minimum actions to obtain adequate occupational risk prevention and compliance with the legal mandates. Each of the subsidiaries counts with a Work Health and Safety Committee constituted as per the valid legal standards in matters of Labor Health and Safety. These Committees are bipartite and joint, which means they count with the same number of representatives chosen by the workers in secret and direct voting, and by representatives designated by the employer from among leading and trustworthy personnel.

The Committees count with a validity of two years and perform, as a minimum, ordinary meetings once a month and other extraordinary meetings when needed. At the meetings, Committee members check progress related with the activity and inspection programs, as well as the tendencies of statistics related with accident rate and training. Committees also approve the planning tools of the Health and Safety Management System such as Policy, Internal Ruling, Risk Matrixes, Annual Activities Plan and Program and the Annual Training Program.

The Committee members, as well as receiving an identification that accredits and empowers, participate in activities such as risk prevention campaigns, inspections at work areas, investigations of accidents and visits from supervisors performed by the work authority, for which they receive specific training related with their functions and responsibilities.



WORK RELATED INJURIES

			Peru	Olmos			Peru Trujillo
	20	018	20	019	2020		2020
	Workers	Employees	Workers	Employees	Workers	Employees	-
Workers	18,203	1,053	21,886	2,326	26,250	2,289	-
Worked Hours	2,720,116	219,024	2,428,621	483,808	3,025,913	428,740	15,016,902
	20	018	20	019	20	020	2020
Incidents		41		15		10	138
Dangerous Incidents		0	0		0		-
Mild Accidents	:	21	18		17		-
Incapacitating Accidents	2	20	22		14		-
Deadly		0	0			0	-
Days Of Medical Leave	2	25	1.	46	5	02	590
Frequency Index	6	5.8	7	7.6	4	4.1	9.19
Severity Index	7	6.6	5	0.1	14	5.3	39.29
Accident Rate Index	C).5	C	0.4	C	0.6	0.35

Considering as a reference the accident rate index in the mining sector (1.66), since this sector is one of the most demanding under SSOMA, we can observe that for both subsidiaries, this indicator is much lower than the average, which shows how complete and developed Hortifrut's health and safety program is.

In the case of Chile, there are a total of 1,008 reports due to accidents where the main causes are:

- Traumatic blows, entrapment, and contact
- Falls same level
- Chemical inhalation, intoxication, and other contacts
- Exposure to electricity, radiation, pressure, hot and cold
- Falls different level and aggressions
- Fall high altitude and transit

TRAINING

AVERAGE HOURS OF TRAINING PER YEAR PER EMPLOYEE

Hortifrut's collaborators are constantly training in relevant topics, looking to support professional development and performance, as per their needs and abilities that are necessary for their work positions.

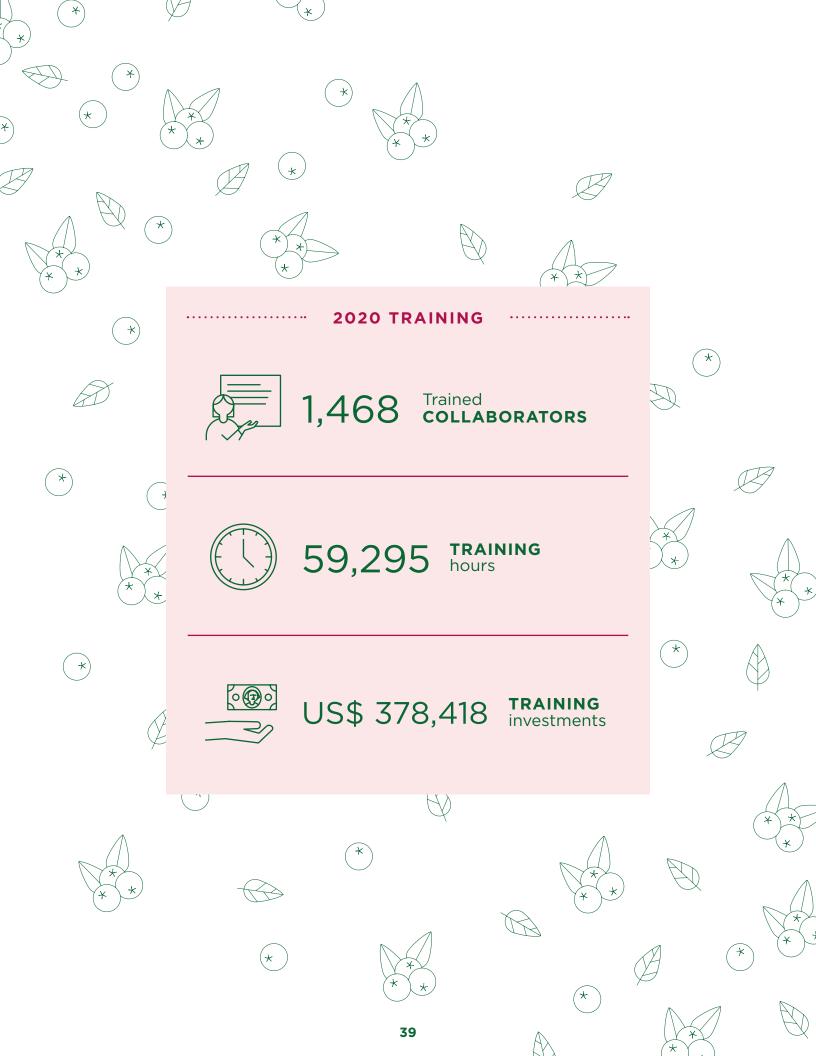
Some of the main training topics during 2020 were: standards, office automation, languages, Hortifrut own learning, quality of life and leadership, among other areas of training encouraged by the Company.

Programs To Improve The Abilities Of Employees

Training Areas	Number Of Performed Courses	Percentage Of Courses Realized Per Area
Development Of Personal Abilities	3,922	23 %
Development Of Technical Abilities	2,278	14 %
Standard	4,449	27 %
Office Automation	915	5 %
Language	169	1 %
Hortifrut Own Learning	3,375	20 %
Quality Of Life	1,418	8 %
Leadership	210	1 %

Average Hours Of Training Per Employee And Professional Category

	Pe	ru	Ch	ile	Me	kico	U	5A	Br	azil	HF E	urope
Managers / Vice-Managers	3	5	2	8	7	3	ç	9		2		2
Chiefs	10	7	10)3	8	2		I		0		3
Professionals / Analysts	10	6	13	50	7	2	2	2		4		3
Operating Administrative	31	8	22	20	11	6	C)		2		0
	М	F	м	F	м	F	м	F	м	F	м	F
Number Of Trained People	374	192	289	192	309	84	8	4	5	3	2	6
Total	56	6	4	81	39	93	1	2		8		8
Hours Invested In Training	9,8	50	41,	717	7,5	24	52	25	2	23	2	02
Invested Amount (Us\$)	70,2	254	239	,077	63,	109	3,5	531	1,5	00	6	77



PERCENTAGE OF EMPLOYEES THAT RECEIVE REGULAR PERFORMANCE AND PROFESSIONAL DEVELOPMENT EVALUATIONS

	4	Administrative / Operators	Managers / Vice-managers	Chiefs	Professionals / Analysts	General Total
	F	4.6 %	0.1 %	0.2 %	0.7 %	5.6 %
Brazil	М	5.2 %	O.1 %	0.6 %	0.4 %	6.4 %
	Total	9.8 %	0.2 %	0.8 %	1.1 %	11.9 %
	F	5.5 %	1.3 %	3.4 %	4.6 %	14.7 %
Chile	М	11.5 %	1.8 %	5.5 %	5.5 %	24.2 %
	Total	16.9 %	3.1 %	8.8 %	10.1 %	38.9 %
	F	0 %	0 %	0 %	O %	0 %
China	М	0 %	O.1 %	0 %	O %	0.1 %
	Total	0 %	0.1 %	0 %	0 %	0.1 %
	F	0 %	0 %	0 %	O %	0 %
Spain	М	0 %	0.1 %	0 %	O %	0.1 %
	Total	0 %	0.1 %	0 %	0 %	0.1 %
	F	2.3 %	O.1 %	1.6 %	1.9 %	5.8 %
Mexico	М	3.1 %	0.7 %	2.5 %	2.8 %	9.1 %
	Total	5.4 %	0.8 %	4.1 %	4.7 %	14.9 %
	F	2.9 %	O.1 %	2.2 %	3.2 %	8.4 %
Peru	М	8.5 %	1.5 %	7.1 %	7.3 %	24.4 %
	Total	11.4 %	1.6 %	9.3 %	10.5 %	32.7 %
	F	0.1 %	O.1 %	0.2 %	0.2 %	0.5 %
USA	М	0 %	0.4 %	0.2 %	0.2 %	0.8 %
	Total	0.1 %	0.5 %	0.4 %	0.4 %	1.3 %
General Total		43.6 %	6.4 %	23.4 %	26.7 %	100 %
Female	35.5 %					
Male	64.5 %	-				

DIVERSITY

DIVERSITY IN GOVERNMENT ORGANISMS AND EMPLOYEES

Hortifrut maintains the belief that its collaborators are its most valuable asset, so it is permanently monitoring the management of diversity in topics of gender equity, inclusion and non-discrimination.

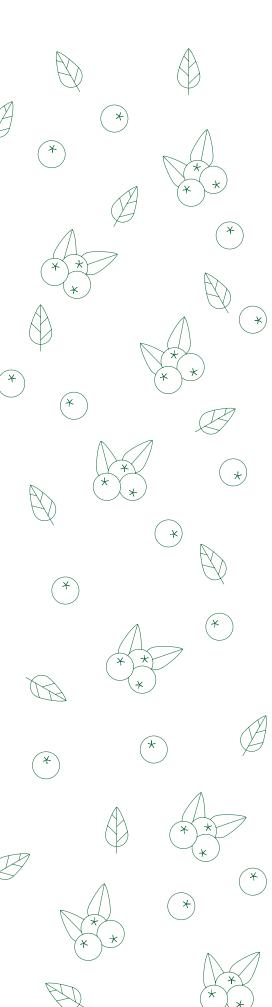
The Company understands that the own characteristics of each collaborator provide different visions in each area and are complemented, generating a diversity and richness of views and focus when facing multiple challenges. In this same line, female participation plays a fundamental role at all the levels of the Company. The contribution of women to the workforce is vital and facilities in employment so that more and more women can participate in the labor force should be a focus for all the companies in Chile and the world.

Hortifrut permanently aims to reduce the gender gap and to regulate equity in remunerations, as well as compensation policies at each of its subsidiaries. Below we present a detail of the diversity of employees at Hortifrut's plant and its management team, in relation to number of people per gender, nationality, age range and years in the Company:



Board Diversity

41



Organization Diversity



GENDER	₽ *	M
2020	558	1,010
2019	451	859

NATIONALITY

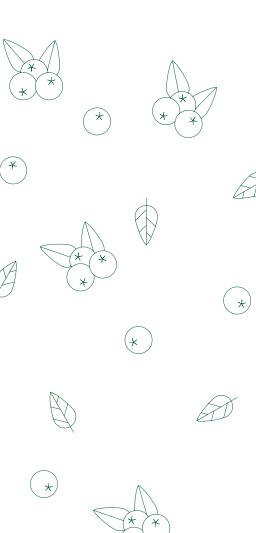
	*	┍	0	D		*]:			•	
	CHILE	PERU	MEX.	SPAIN	BRAZIL	CHINA	COL.	USA	ARG.	OTHERS
2020	646	477	245	63	45	37	10	8	2	35
2019	495	475	169	55	41	30	2	7	11	25

AGE RATE

		+70	61 to 70	51 to 60	41 to 50	31 to 40	-30
$\mathcal{Q} \mathcal{Q}$	2020	2	43	116	259	674	474
$ \longmapsto $	2019	3	20	87	214	554	432

SENORITY RANK

		+12	9 to 12	6 to 9	3 to 6	-3
	2020	117	67	121	200	1,063
\bowtie	2019	103	68	132	185	822



*

Management Diversity

	R)		GEI	NDER	×	2	M
	6	53			202	20	18	3	45
	PE	OPLE			201	19	17	7	39
NATION	NALITY	,							
	*	D		0	D			•	
	CHILE	PERU	BRAZIL	MEX.	SPAIN	ENG.	USA	ARG.	OTHERS
2020	34	8	3	3	3	2	2	2	6
2019	28	11	4	3	3	2	-	4	1

AGE RATE

		+70	61 to 70	51 to 60	41 to 50	31 to 40	-30	
$\mathcal{Q} \mathcal{Q}$	2020	-	1	15	25	22	-	
$ \longmapsto \bigcirc \rightarrow $	2019	-	1	9	23	23	-	

SENIORITY RANK

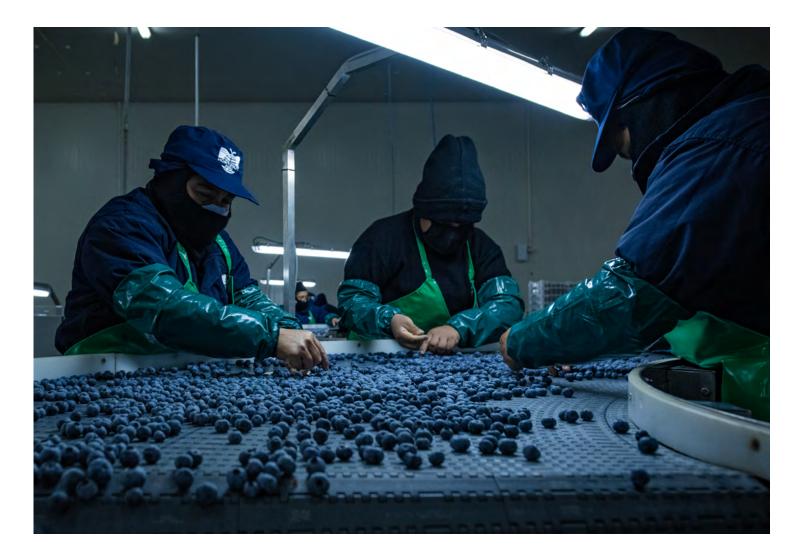
		+12	9 to 12	6 to 9	3 to 6	-3	
(*	2020	17	5	3	8	30	
\bowtie	2019	15	7	2	10	22	

BASE SALARY AND REMUNERATION RATIO OF WOMEN COMPARED TO MEN

During 2020, Hortifrut, with the advisory of Mercer Consulting and Compensa Chile, maintained the continuity of the work position evaluation process, in order to establish a policy of equal compensation at all the levels of the Company, which allows comparability at an international level. For this a regional salary structure was defined, as per the Company's knowledge, defining salary bands from A to N.

The following table indicates the remuneration percentage of women compared to men in the same level of professional percentage, using existing personnel as of December 31, 2020:

Level	Category	Women vs Men remuneration percentage
Ν	Corporate General Management	0 %
к	Executives	92 %
J	Corporate Management	76 %
I.	Areas Management	82 %
н	Vice Managers	79 %
G	Chiefs	85 %
	Professional / Functional Chief	110 %
F	Professional / Senior Chief	93 %
	Support Professional	85 %
Е	Operative Chiefs	117 %
D	Senior Analysts	80 %
	Analysts	98 %
С	Supervisors	106 %
	Technicians	108 %
в	Assistants	103 %
В	Attendant	115 %
А	Administrative	88 %
A	Operators	92 %
Total		95 %



When the percentage corresponds to 100%, it indicates that there is no wage gap or difference in remuneration per gender. Likewise, when the percentage surpasses this value, it indicates that women's remunerations are higher than men's, while below 100% indicates that women's remuneration is lower. Additionally, when the percentage is 0%, it means that there are no women working at that level.

The wage gap at Hortifrut continues to decrease, 2 percent in relation to the previous period, almost in the medium of the general total (100%). There are only 6 levels where men surpass women in salary, also decreasing the internal gap that was observed in these levels in previous years. The differences are mainly explained by years in the positions, the level of education and the diversity of the responsibilities associated to these. These responsibilities as per the area where each person works will depend, among other factors, on the number of hectares they are in charge of, fruit volumes to be packed, money management, work teams under their charge and the access to the Company's strategic information.

It is necessary to mention that Hortifrut, in its constant challenge to decrease gender gaps, has shown great progress during the year, which we expect to surpass during 2021.

SOCIAL PROGRAMS

OPERATIONS WITH PARTICIPATION OF THE LOCAL COMMUNITY, EVALUATIONS OF THE IMPACT AND DEVELOPMENT PROGRAMS

Hortifrut is actively involved with the community near its installations, looking out to generate a positive impact at the local communities and to be an active actor for its neighbors. Thereby, the Company has a series of initiatives that will allow it to maintain a good relationship, together with providing different benefits that improve the quality of life of the families and peoples:



Covid-19 Preventive Measures And Protocols Program

The program was implemented in a progressive manner from the start of the pandemic and includes the following practices: home office modality for administrative personnel, groups and shift work at productive areas, elaboration of action protocols for suspicious and confirmed cases, providing of EPP, in-person and online training regarding COVID-19 prevention, weekly communication with tools to facilitate new work modalities, handling of crisis situations, illness prevention, creation of COVID-19 brigades and committees (both for the design of new practices as well as the application of these), elaboration of risk matrixes, handling of statistics and surveys for collaborators. This initiative which was promoted at the subsidiaries in Chile, Peru and Mexico had a scope of 900 people, impacting collaborators and their families.

Mental Peace Health Program

Psychological telephone support 24x7 was placed at the disposition of collaborators and their relatives, oriented to providing attention in situations of crisis and at a preventive level, encouraging self-care and the early detection of alert indicators. Furthermore, and as a way to provide practical tools, a work plan was designed which included mental health capsules, courses, webinars, videos, and communications (leader handbooks and home office guide), where we provided applicable methodologies for stress handling, efficient use of time, relaxation techniques, handling of crisis and exercises for guided active pauses during the work schedule, among other initiatives. This initiative which was promoted at the subsidiaries in Chile, Peru and Mexico had a scope of 900 people, impacting collaborators and their families.

Influenza Vaccination Program

Between the months of May and June, in order to prevent respiratory illnesses in the context of the pandemic, Hortifrut performed a vaccination campaign for its collaborators and their relatives in Chile, achieving a coverage of 546 benefitted (421 collaborators and 125 relatives).







Support Programs For Communities In Times Of Pandemic In Chile, Peru And Mexico

Due to the emergency that Chile, Peru and Mexico are going through because of the COVID-19 pandemic, Hortifrut went in the aid of neighboring communities at its operations in these countries. These support programs were focused on 3 main areas:

- **Nutrition Area:** the help consisted of the providing of food and supplies boxes, monetary donations for common pots and/or community kitchens and donations of fruit, benefiting the Company's workers, their families and inhabitants of the communities that surround our fields and packings.
- Health Area: in this scope, Hortifrut performed donations of health kits (gloves, waterproof aprons, masks and facial protectors) and disinfection kits, oriented to health personnel at public medical centers, rural hospitals and hospitals, fire brigades and police in Chile, Peru and Mexico. Additionally, sanitization of streets and avenues were donated in the neighboring localities to the Company's operations, in coordination with the local authorities, with the objective of avoiding the spreading of COVID-19, in Peru and Mexico. On the other hand, we contributed to the expansion of COVID-19 areas at the EsSalud Víctor Soles García hospital in Viru, Peru, through the donation of hospital beds and oxygen supplies, to which we add the donation of fast tests and oxygen for medical centers, and help in the mobility of medical personnel in this locality: donations were made to implement a molecular test laboratory in Trujillo, Peru, and the YO ME CUIDO medical campaign took place at Chao and Salaverry, Peru, together with the agro-industrial companies that belong to APTCH, oriented to the prevention of COVID-19 with supplies of Ivermectina, influenza vaccines and screening in charge of doctors.
- Education Area: Tablets, cell phones and connection chips for internet were donated to facilitate access to educational contents through technology and in a remote matter, focused on rural schools in Chile.



Christmas Tree / Christmas With Meaning

As every year, The Tree of your Dreams campaign took place, which aims to have a Christmas with meaning, providing gifts for children in vulnerable conditions at localities close to the Company's operations. This year 73 children form the Marina Rojas Sandoval de Huelón school, Curepto, Chile, were benefitted.

COMPLIANCE

NON-COMPLIANCE OF LAWS AND STANDARDS IN THE SOCIAL AND ECONOMIC SCOPES

In reference to Chile, Peru and Mexico, we have not had any non-compliance or sanctions in the social and environmental scope.



ENVIRONMENTAL CHILE

· july 2019 - june 2020

RAW MATERIALS USED





52 % virgin

48 % recycled



304 Tons of municipal residues**3** Tons of dangerous residues**10** Tons of recycled residues

29,180,152 (MJ) Of energy consumption

1.94 Energy intensity per ton produced

7,353,201 (Lts) Diesel 1,397,008 (Lts) Gasoline 492 (Kg) LGP 6,027 (Lts) LGP 20,423,423 (kWh) Electricity

 \mathcal{G}

1,431,812 ^{M³ WATER} consumption 682 HECTARES 2,099 consumption / hectares

32,263 (tonCO₂eq) TOTAL EMISSIONS



 CO_2 intensity produced on the kilos of fruit produced **2.14** (ton CO_2 eq/Kg) Substance's emissions that deplete the ozone layer **4.29** SAO (kgCFC 11)

Nitrogen oxides (NOX), sulfur oxides (SOX) and other significant air emissions **155,034** VOC (kgNMVOC) | **78,904** PM10 (kgPM10eq)

ENVIRONMENT

For this section, it should be considered that the mentioned indicators have the coverage of the subsidiaries of Chile, Peru, and Mexico. The data is collected through a digital platform. There are managers and key actors in each of the subsidiaries, who oversee uploading the information monthly and thus monitoring the different environmental indicators.

MATERIALS USED BY WEIGHT OR VOLUME

Main Inputs Used In The Production Of Our Berries: Jul 2020 - Dec 2020

		Chile	Peru	Mexico
Raw Materials	Fruit (tons)	7,000	34,500	4,500
Supplies	Packaging (tons)	1,173	6,013	890
Virgen		55 %	58 %	51 %
Recycled		45 %	42 %	49 %

RESIDUES BY TYPE AND DISPOSAL METHOD

Jul 2020 - Dec 2020

	Chile	Peru	Mexico
Total Residues (tons)	332	1,063	332
Municipal Residues (tons)	320	249	317
Dangerous Residues (tons)	1	177	-
Recycled Residues (tons)	11	637	15

MATERIALS, SUPPLIES AND RESIDUES

ENERGY



ENERGY CONSUMPTION WITHIN THE ORGANIZATION

For energy consumption purposes, there are 5 main energy inputs: diesel, gasoline, LPG Kg, LPG Lts. and electricity. For each of these points their values are the following:

Jul 2020 - Dec 2020

	Conversion Factor (MJ/x)	Chile (MJ)	Peru (MJ)	Mexico (MJ)
Diesel (Lts)	38.65 MJ/Lt	4,425,857	21,296,629	6,682,478
Gasoline (Lts)	34.78 MJ/Lt	799,641	4,076,943	3,102,036
LPG (Kg)	14.29 MJ/Kg	119	11,118	31,311
LPG (L)	28.7 MJ/Lt	2,583	0	0
Electricity (kWh)	3.6 MJ/kWh	6,573,836	45,302,310	9,850,725
Total Energy Consumption	-	11,802,036	70,687,000	19,666,550

ENERGY INTENSITY

For the Company energy intensity, the ratio of the parameters of the total energy consumption of each subsidiary and the tons of fruit produced was considered.

Jul 2020 - Dec 2020

	Chile	Peru	Mexico
Total Energy Consumption	11,802,036	70,687,000	19,666,550
Energy Intensity Per Ton Produced	1.72	1.56	1.99

WATER



WATER EXTRACTION AND CONSUMPTION

Jul 2020 - Dec 2020

	Chile	Peru	Mexico
Water Consumption (m ³)	1,476,897	15,532,068	3,089,665
Hectares	682	1,898	2,118
Consumption / Hectares	2,166	8,187	1,459



EMISSIONS



GREENHOUSE GAS EMISSIONS

Hortifrut has begun to measure its carbon footprint at the corporate level, so there is reference data for the last 6 months of 2020 for the subsidiaries in Chile, Peru and Mexico.

Jul 2020 - Dec 2020

	Chile	Peru	Mexico
Scope 1 (tonCO ₂ eq)	4,940	2,086	5,230
Scope 2 (tonCO ₂ eq)	713	4,041	2,015
Scope 3 (tonCO ₂ eq)	17,430	20,690	8,833
Total Emissions	23,083	26,817	16,078

The indicators and factors to calculate the carbon footprint were obtained from the Ministry of Energy of Chile, Ecoinvent and IPCC.

Carbon Intensity Produced On The Kilos Of Fruit Produced Jul 2020 - Dec 2020

	Chile	Peru	Mexico
Intensity (tonCO ₂ eq/Kg)	3.38	0.78	3.56

Substance's Emissions That Deplete The Ozone Layer (SAO) Jul 2020 - Dec 2020

	Chile	Peru	Mexico
SAO (kgCFC 11)	34,968	65,297	25,107

Nitrogen Oxides (NOX), Sulfur Oxides (SOX) And Other Significant Air Emissions Jul 2020 - Dec 2020

	Chile	Peru	Mexico
VOC (kgNMVOC)	83,802	145,862	61,011
PM10 (kgPM10eq)	34,968	65,297	25,107

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